

The Charles House

Disturbance Policy and Procedure

Nighttime hours are defined as 11 PM until 9AM weekdays and weekends as per the Declaration Creating and Establishing Condominium Property Regime for The Charles House Condominium Paragraph XXI G.

If you are having problems with a neighbor's disturbance, you should do the following:

1. Try knocking on the offending neighbor's door and peacefully ask them to control the disturbance. The problem may be alleviated with one knock.
2. If the problem continues to occur, then contact the guard/building office and have them go to the unit where disturbance is coming from.
3. Contact the guard/building office and have them call the Garden District Security/Police Department. They will come to the property and issue a "Disturbing the Peace" citation.
4. After the police have been contacted, the guard/building office will notify the property manager of the problem so we may issue a violation notice.

The Charles House Condo Association will take the appropriate action to ensure that the disturbance problem is taken care of; however, the association cannot take such measures if it is not notified that a problem exists. The Board encourages you to communicate any concerns you have with the Property Manager.

The Charles House Condo Association has a no nonsense disturbance guideline policy. The following steps will be taken when disturbance complaints are received by the Guard/Property Manager.

1. The first time the association receives a disturbance complaint, the unit owner and occupant, if applicable, will receive a warning notice in writing.
2. The second complaint received will result in a fine of \$250.00 to be paid by the unit owner and occupant within 10 days of notice. The unit owner and occupant will be financially obligated to this agreement until the terms have been satisfied.
3. The third complaint will result in an additional fine of \$500.00. The fourth complaint and each additional complaint after that will result in a fine of \$1,000 per complaint to be paid by the unit owner and occupant within 10 days of notice. The unit owner and occupant will be financially obligated to this agreement until the terms have been satisfied.

4. After three violations, the board will take action to have the tenant/occupant evicted. If the violations are by a unit owner, the board will meet with the unit owner to discuss this issue and develop a resolution.

The unit owner shall be responsible for all violations, by occupant, tenant or guest.

Your cooperation and consideration will add to your overall enjoyment of your home.