



826 UNION STREET, SUITE 200 NEW ORLEANS, LA 70112
(504) 528-7028 • FAX (504) 566-4795

June 1, 2022

Dear Valued Homeowners,

Hurricane season is upon us once again and will last through November 30th. Louisiana can be threatened at any time during this season. The information in this notice will help you prepare for a hurricane or other severe weather emergency, and help you understand how GNO Property Management will assist in preparing your community. Please take a moment to read this information.

A tropical storm or hurricane can develop within hours threatening the area. During these months, special precautions need to be taken by everyone within the community. Stay tuned to local weather updates during the season. Several weather services offer email and text notifications for severe weather, such as www.weather.com. The following terms are used by weather forecasters:

HURRICANE WATCH A formal advisory issued by forecasters at the National Hurricane Center when they have determined that hurricane conditions are a potential threat to a coastal within a 24 to 36 hour period.

HURRICANE WARNING A formal advisory issued by forecasters at the National Hurricane Center when they have determined that hurricane conditions are expected in a coastal area within a 24 hour period.

GNO Property Management will send periodic email updates before, during, and after severe weather. Please make sure we have your current email address on file.

All homeowners are encouraged to develop a personal disaster preparedness plan before a hurricane strikes. The following links can aid you in further preparations:

www.fema.gov

[EMERGENCY PREPAREDNESS GUIDE \(la.gov\)](#)

[hurricane-preparedness.pdf \(louisiana.gov\)](#)

Please be advised that at the time a Hurricane Watch is issued, GNO Property Management and its team will begin to secure the common areas within your community.



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PLAN AHEAD

ASSUME A HURRICANE WILL HAPPEN

Implement as many precautions as practical in advance.

If you are leaving for any length of time during hurricane season:

- Please secure all outside furniture, plants, and loose objects; anything that could become a projectile
- Empty your refrigerator. In the event of a hurricane, if you would like GNO to do this post-storm, please complete the form found on our website. There is a \$150.00 fee for this service.
- Be sure to have punch code for friends to check your home. Assign a dedicated person, GNO will not do this.
- Secure doors and windows.
- Pack 2 weeks of medications.

The GNO Team will be dedicated to securing the community's mechanical operations and common areas. We will not be available to assist owners with personal property preparations. Prepare and plan ahead.

GENERATORS

Remember the 20/20 rule! Portable generators need to be 20 feet away from your home and need to be off for at least 20 minutes before refilling.

Also, be sure that generators are not located near an opening, including dry vents, windows, doors, etc.

EMERGENCY SUPPLY KIT

Homeowners are urged to develop a disaster preparedness plan before emergency strikes. As part of your plan have an emergency supply kit ready. Be sure to have a flashlight, battery operated radio, water and food supplies – 3 day minimum. A full list is available at:

[Build A Kit | Ready.gov](http://BuildAKit|Ready.gov)



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INSURANCE

Review your insurance policies to ensure you are fully covered. Have an electronic copy of your policy and contact information for your provider. Inventory and take pictures of your home and valuables. Store photos and documents in a waterproof container.

PLAN YOUR EVACUATION

Have a transportation and a pre-planned place to stay during an evacuation. Remember that pets are not allowed in most evacuation shelters. Call in advance so you can make plans for you and your pets. Only essential personnel may be allowed back in the community for several days after the storm.

In the event of a mandatory evacuation order, EVERYONE must evacuate the community. An evacuation area is no place to be during a hurricane. Employees and emergency responders are expected to evacuate as well. There will be no security onsite, no access to emergency 1st responders, and limited fuel.

There will be no emergency services during a storm, and authorities will not be available to help you.

At the time a call for evacuation has been issued, GNO Property Management will conclude the procedures to prepare the community's common areas for the storm and leave. Once an evacuation order is given, you should be packed and prepared to leave. Government officials advise elderly and handicapped residents not to wait for the official evacuation order; please leave early.

Please remember that in the event of a power loss, electric gates stay open, elevators do not work, and there limited communication.

After the hurricane has passed, GNO Property Management will return to the property as soon as physically possible. Please be safe and plan ahead!

PLAN TO STAY AWAY

Once evacuated, you should plan on having to stay away for up to a week or more. Government officials will block the return of all persons, except essential emergency personnel, from coming back to disaster areas for up to several days.



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LET US DO OUR JOBS

While we know it may be tempting to try and call your Property Manager to see how we fared during the storm, please do not do so. Management, Maintenance, and the Board will be extremely busy getting things back to normal. GNO Property Management will mass email periodic updates to all homeowners and let you know of current conditions and when services have been restored. Please make sure that our office has your current email address.

Even if Government officials open disaster areas for residents to return, keep in mind that the property may not be ready for you to return, depending on the level of damage incurred, if any. Try to stay away until you hear from us via mass email or the website that it is safe to return. We thank you in advance for your patience and understanding.

Updates and news will also be posted on our Facebook page at [GNO Property Management | Facebook](#)

Thank you for your cooperation and we hope you have an enjoyable and safe summer,

Your GNO Property Management Team